



Embedded Hardware and Software
Design Innovation

Microtronix Networking Products – Limited Product Warranty

Microtronix One Year Limited Hardware Warranty

Microtronix Datacom Ltd. (Microtronix) warrants hardware networking products to the original purchaser to be free from defects in material or workmanship under normal use for **one (1) year** from the date of purchase, when used within the limits set forth in the Specifications section of the Product User Guide. Microtronix agrees under this warranty, to repair or replace it with a new or reconditioned product at no additional charge.

If the product proves defective during the warranty period, call Microtronix Technical Support in order to obtain a Return Materials Authorization number. Microtronix will provide **Cross Shipment Support** for warranty replacement of defective units during the warranty period. Customers shall be held responsible for shipping and handling charges incurred in returning the product to Microtronix. Microtronix (as opposed the customer) will cover the cost of shipment of the replacement product provided a warranty defect has occurred.

Our warranty does not cover any product, which has been subject to neglect, unreasonable use, accident, and violation of operating instruction or any product that has been repaired or modified by an unauthorized service agent.

Microtronix 90-Day Limited Firmware Warranty

Microtronix warrants that commencing from the date of delivery to the Customer for a period of **ninety (90) days** the product Firmware (Software) will substantially conform to its published specifications. The Customer's sole and exclusive remedy and the entire liability of Microtronix under this limited warranty will be, at Microtronix's option; firmware replacement, or firmware upgrade repair. In no event does Microtronix warrant that the Software is error free or that the Customer will be able to operate the Software without problems or interruptions. In addition, due to the continual development of new techniques for intruding upon and attacking networks, Microtronix does not warrant that the Software or any equipment, system or network on which the Software is used will be free of vulnerability to intrusion or attack.

Limited Liability

IN NO EVENT SHALL MICROTRONIX'S LIABILITY EXCEED THE PRICE PAID FOR THE PRODUCT FROM DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THE PRODUCT, ITS SOFTWARE, OR ITS DOCUMENTATION.

Microtronix makes no warranty or representation, expressed, implied, or statutory, with respect to its products, its software, or the contents or use of its documentation, and specifically disclaims its quality, performance, merchantability, or fitness for any particular purpose. Without limiting the foregoing, in no event shall Microtronix or its suppliers be liable to the Customer for any incidental, special, punitive, exemplary or consequential damages experienced by either the Customer or a third party (including, but not limited to, loss of data or information, loss of profits, or loss of use). Microtronix reserves the right to revise or update its products, software, or documentation without obligation to notify any individual or entity.

End of Agreement (Version 1.1)

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